

KASIA KUCHARSKA

If you would like to make a return or exchange please email order@kasiakucharska.com to receive a return authorisation code. Complete this form and include it with your returned item (s). When returning from a non EU country please remember to state on the commercial invoice that this is a returned item. Non labeled returns can end up in customs and delay your refund or exchange. You can use any postal service of your choice. Please remember to send us the tracking number. The item is your responsibility until it reaches us, so we would advise you to send it by registered mail with tracking or any postage that requires signing upon delivery.

The return item (s) must be unworn and have all labels attached.
Note that custom-made pieces are not eligible for return. Any items bought on sale or with a discount code are only eligible for credit or exchange. These items are not open to refunds. We can only accept exchanges where stock is available.

The customer hereby gives note to withdraw from the contract of the purchase of the item (s) listed below.

The shipping costs, additional duty and/or tax fees are the customers responsibility.

Please see www.kasiakucharska.com for full T&C's.

Your Details

Full Name		Email	
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Returned Product Details

Return Authorisation Code (RAC)			
	Style 1	Style 2	Style 3
Style name			
Style size			
Return (R) or Exchange (E)			
Reason code for return/exchange			

Reason for return:

- | | |
|--------------------------------|--|
| 1 - Too big | 6 - Item is faulty |
| 2 - Too small | 7 - Wrong item delivered |
| 3 - Color not what expected | 8 - Does not match description |
| 4 - Does not match description | 9 - Other, we are happy of any kind of suggestions to improve our products |
| 5 - Arrived too late | |

For Exchanges Please Give Information Below

New style name			
New style size			

Step-by-step returns

- Step 1: Email order@kasiakucharska.com to receive a return Authorisation Code (RAC)
Step 2: Complete this form and include it with your returned item (s)
Step 3: Post your return back to us, using a postal service with tracked shipment, mark it as return on the commercial invoice and email us the tracking number.

Send your return to:

Kasia Kucharska
Eberswalder Str. 33
10437 Berlin
Germany